

AVP Restorative Practices, Dealing with difficult people both participants and facilitators

unpack restorative practices - understanding the underlying principals and how they serve and enhance the purposes and processes of AVP

restorative listening

restorative questions/debrief

restorative healing.

Brainstorm stereotypical **difficult participants**.

Role play difficult participants while teams are facilitating some glue or activities.

Facilitator difficulties in groups discuss a facilitation dilemma (either identified by the group or one already given to the group) Decide on at least two ways to address the difficulty within an ongoing workshop.

Act one out for the whole group and tease out the learnings from this.

techniques for this is freeze in the middle and break into pairs for discussion and share ideas.

Armchair roleplays. etc.

Further ideas to develop. Meaning behind behaviour and our own responsibility in understanding the meaning behind our reactions either expressed or suppressed.